



# QUESTIONNAIRE PROSTHETIC COMPONENT

For Global D & Partners:

Received by:

Registration number (if applicable):

Date:

Complaint Nr:

## Elements to be included for case processing:

1. All available X-rays from the treatment stages.
2. The involved product(s) and the crown, cleaned, decontaminated and sterilized, indicating your customer code and the patient's initials on the sterilization pouch(es)

### 1. CUSTOMER/PRACTITIONER INFORMATION

Customer code (see PL and/or invoice): .....

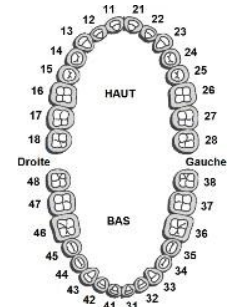
Customer name: .....

Email: .....

### 2. PATIENT INFORMATION

Patient Initials (first 3 letters of LAST NAME/first 3 letters of First Name): ..... Tooth No.:

Age : ..... Sex: ☐ M ☐ F Bruxism: ☐ Yes ☐ No



### 3. PATIENT FOLLOW-UP

Please describe below any information you consider relevant for the case analysis (periodontal status, tooth loss during the treatment period, changes in occlusion, antagonist of the affected tooth, etc.)

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Has there been a previous malfunction in the same area? ☐ Yes ☐ No

Number of follow-up visits: ..... Date of the last follow-up visit: .....

### 4. PRODUCT INFORMATION

**Prosthetic component:** Reference: ..... Date of placement: .....  
Lot: ..... Date of malfunction: .....  
If unknown, please provide available information: product range, prosthetic connection (ST, posterior/2Ex): ..... Date of removal (if ≠ malfunction date): .....

**Implant:** Reference: ..... Date of placement: .....  
Lot: ..... Date of removal: .....  
(of the implant: if applicable, to be described in §5)

**Prosthesis :** ☐ Metal-ceramic (PFM) ☐ Full zirconia  
(if applicable) ☐ Layered zirconia ☐ Other: .....

### 5. DESCRIPTION OF THE MALFUNCTION

Please describe precisely the type of malfunction encountered and the associated circumstances ((coronal/gingival fracture, inability to remove/assemble, screw head stripping, deformation of screw hexagon, screw fracture, etc.)

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### 7. DESCRIPTION OF THE USE OF THE ANCILLARY INSTRUMENT AND OF THE ACTIONS TAKEN/CONSIDERED

Please describe below which ancillary instrument was used (Global D or other manufacturer), the applied torque, whether the removal was successful or not, and the action taken or considered

Procedure successful: ☐ Yes ☐ No Applied torque: ..... N.cm

Ancillary instrument ref(s): .....

Description: .....

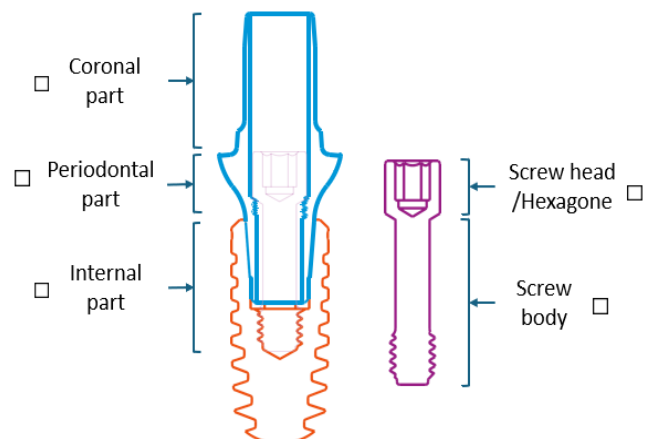
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### 6. ILLUSTRATION OF THE MALFUNCTION

(generic representations for indicative purposes only)

Select the affected area.



⚠ If the email does not open automatically, please save the form and send it by email

FM11-06D\_03 – Application date 24/06/2026

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